



AGENDA

Monday, April 23		CEU icon denotes courses eligible for CEU credits for nurses.
7:00 PM - 9:00 PM	Client Welcome Reception, Ghostbar W Hotel	

Tuesday, April 24		
8:00 AM - 9:00 AM	Breakfast	

9:00 AM - 10:30 AM	Opening Keynote – T-System Welcome and Update by Sunny Sanyal, CEO Lean in the ED: Using Data to Drive Improvement by Joseph T. Crane, MD, MBA CEU	
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10:30 AM - 11:00 AM	Break	
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11:00 AM - 12:00 PM	Time to Talk Throughput CEU Room: Industry 1 Speakers: Lehigh Valley Health Network, Rick MacKenzie, MD, Medical Director; David Richardson, MD, ED Director; Chris Kita, SPPI Coach Description: Lehigh Valley Health Network is taking a new approach to improve patient throughput. Its hospital leaders will explain the Rapid Assessment Unit and Internal Disposition Area concepts and how they are working in conjunction with T SystemEV. Learn how the ED is streamlining patient flow and changing communication processes to maximize throughput and, ultimately, increase patient satisfaction.	Are You Prepared? Disaster Recovery 101 Room: Industry 2 Speaker: T-System, Ali Rana, Manager Implementation Services Description: Develop your Plan B in the event of a system outage. T-System's IT experts will share best data recovery practices for T SystemEV, including information about backing up the EV databases, tips and tricks for storing the backups, and recovery of the system using backups.	Mass Casualty and Your T-System Solutions Room: Focus Speakers: John Novosel, Tripler Army Medical Center and Cheryl Ann Graf, ARNP Client Relationship Executive, T-System Description: Is your ED prepared for a local disaster? This interactive session will give you the tools to create a mass casualty plan or make tweaks to your existing plan by reviewing previous disasters and their effects on the ED, providing a brief overview of systems and expectations for EHRs in mass casualty situations, and illustrating how Tripler Army Medical Center has successfully used T-System for its mass casualty plan.
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12:00 PM - 1:00 PM	Lunch HCA Lunch: Studio 2	
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1:00 PM - 2:00 PM	Methodist Children's ED: Business Case Analysis and ROI CEU Room: Industry 1 Speaker: Methodist Children's Hospital San Antonio, Pamela Dwyer, RN, Director of Operations Description: Learn how Methodist Children's Hospital has utilized T SystemEV to identify opportunities to increase revenue and reduce cost of care.	How T SystemEV Can Support Your Meaningful Use Strategy Room: Industry 2 Speaker: T-System, Bob Hitchcock, MD, FACEP, CMIO Description: Get an in-depth understanding of how T-System can support your Meaningful Use strategy. The speaker will explain how to use Meaningful Use reports available within T SystemEV, strategies for transitioning from Stage 1 to Stage 2, and a preview of the Stage 2 interim rules.	E-Prescribing Room: Focus Speaker: T-System, Maureen Anderson, MD, Clinical Consultant Description: Electronic prescribing is no longer just a growing trend, it's a standard of practice for delivering high-quality patient care. This session will explore how e-prescribing can enhance workflow by incorporating patient registration and insurance information, automatically screen prescriptions for drug interactions and securely send prescriptions to the patient's preferred pharmacy before the patient even leaves the ED.
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Tuesday, April 24			
2:00 PM - 2:15 PM	Break		
2:15 PM - 3:15 PM	<p>New Ideas for Fighting Old Problems: Best Practices from a Client Excellence Award Winner CEU</p> <p>Room: Industry 1 Speaker: Peacehealth St. Joseph, Laura Schlenker, RN, Emergency Services Manager</p> <p>Description: Get an overview of the best practices implemented by 2011 T-System Client Excellence Award winner PeaceHealth St. Joseph Medical Center, including an analysis of its acute admissions area, response to Medicaid cuts, plan for value-based purchasing, its fight against horizontal violence, overview of key outcomes and management strategies for "change fatigue," maximize throughput and, ultimately, increase patient satisfaction.</p>	<p>T SystemEV Reporting Excellence</p> <p>Room: Industry 2 Speakers: T-System, Brandi Hitt, Lead Solution Analyst</p> <p>Description: Get a sneak preview at reporting updates coming in the 4.0 release, including reports for departmental operations, CPOE and clinical. Attendees will also learn how to use T SystemEV reporting to measure productivity and maximize reimbursement.</p>	<p>Solve IV Start & Stop Time Challenges</p> <p>Room: Focus Speakers: T-System, Mike Rosenfeld, Solution Analyst; Linda Denton, Performance Consultant</p> <p>Description: Review the best practices for documentation of IV start and stop times in T SystemEV and other issues surrounding this subject in order to ensure your facility is eligible for maximum reimbursement of infusions. It will combine a complete demonstration as well as discussion and a Q&A session.</p>
3:15 PM - 3:45 PM	Break		
3:45 PM - 4:45 PM	<p>Interoperability for Physicians and Nurses CEU</p> <p>Room: Industry 1 Speaker: T-System, Mark Pilarski, VP Solution Management</p> <p>Description: This session will provide an overview of interoperability and focus on concepts that are important for physicians and nurses to understand. Attendees will learn why interoperability applies to them and ways T-System is enhancing interoperability to improve clinical workflow.</p>	<p>Revenue Cycle Management from T-System</p> <p>Room: Industry 2 Speaker: T-System, Brian Clare</p> <p>Description: Come get a sneak preview of T-System's new RevCycle + before it's official launch.</p>	<p>T SystemEV Nursing Content Updates</p> <p>Room: Focus Speakers: T-System, Grace Bosworth, RN, Nurse Clinical Content Solutions</p> <p>Description: Participants will receive an overview of the most recent nurse clinical content updates in T SystemEV. Attendees will also have the opportunity to share their views regarding current and future nurse content initiatives.</p>

Wednesday, April 25	
8:00 AM - 9:00 AM	Breakfast
9:00 AM - 10:30 AM	Conference Keynote Bill Herz, A Magical Experience CEU
10:30 AM - 11:00 AM	Break

Wednesday, April 25

<p>11:00 AM - 12:00 PM</p>	<p>Baptist Healthcare Fast Access: Tap In-Over-Out Access, Session Mobility and SSO CEU</p> <p>Room: Industry 1 Speakers: Baptist Healthcare System Inc. Louisville, Scott Smiser, FHIMSS Corporate IT Director Clinical Infrastructure, Informatics and Ancillary System; Patti Hope, BSN RN Corporate Lead Clinical Infrastructure and Informatics Analyst</p> <p>Description: Baptist Healthcare System, Inc., in conjunction with its aggressive SystemEV project implementation, installed the HealthCast eXactACCESS solution to improve the user log-in experience, making the process seamless and transparent for ED staff. The speakers will offer insight into how to gain acceptance and executive leadership buy-in, demonstrate the mechanics involved in the set-up and rollout, and share feedback from users who believe their workflow would suffer without this solution.</p>	<p>Attesting to Meaningful Use with T SystemEV: A Panel Discussion</p> <p>Room: Industry 2 Moderator: Bob Hitchcock, MD, FACEP, CMIO Panelists: Shannon Medical Center, Gerald Creel, ED Director; HCA, Zach Evans, Director, Clinical Systems; Coon Memorial Hospital, Kelly Galloway, RN</p> <p>Description: Hear firsthand from clients who have attested to Stage 1 Meaningful Use using T SystemEV. Clients will discuss and answer questions regarding their Meaningful Use strategies and details of the attestation process.</p>	<p>ACOs: Coordinated Care Starts in the ED CEU</p> <p>Room: Focus Speaker: T-System, Andrew Thorby, Performance Solution Executive</p> <p>Description: Find out why the ED must be a key focus of an organization's ACO plans and what the ACO model means to the hospital's bottom line. Participants will walk away with ideas for aligning ED-community care coordination through improved communication and automated workflow processes.</p>
<p>12:00 PM - 1:00 PM Lunch</p>			
<p>1:00 PM - 2:00 PM</p>	<p>Clinical Decision Support in the ED CEU</p> <p>Room: Industry 1 Speaker: T-System, Bob Hitchcock, MD, FACEP, CMIO</p> <p>Description: Make the case for clinical decision support (CDS) in your ED. Learn the myths and facts surrounding CDS, current CDS trends, the role of CDS with Meaningful Use and the CDS tools available from T-System.</p>	<p>Start Your Engines! DigitalShare™ at Pocono Raceway</p> <p>Room: Industry 2 Speakers: Lehigh Valley Health Network, Mathew Vonfrisch, IT Lead; Diane Wiersch, Project Manager</p> <p>Description: In this case study session, Lehigh Valley Hospital & Health Network will discuss its unique use of DigitalShare to support their emergency care team at Pocono Raceway events to support a crowd of over 250,000 people. The speakers will explain how DigitalShare was used in this fast-paced environment to support better patient care before, during and after the event.</p>	<p>T SystemEV System Administration, Optimization and Change Control Process</p> <p>Room: Focus Speaker: T-System, Sohaib Ali, Director of Technology Integration Services & Client Support</p> <p>Description: Experience seamless system management. This session will introduce T SystemEV system administration best practices as well as the basic concepts of change management and how to incorporate these processes into T SystemEV test and production environments. Learn how to maximize system uptime for the ED and provide a better overall user experience while aligning change control processes for future needs.</p>
<p>2:00 PM - 2:15 PM Break</p>			

Wednesday, April 25			
2:15 PM - 3:15 PM	Quality, Patient Safety and Regulatory Issues for Emergency Nurses CEU Room: Industry 1 Speaker: Janie Schumaker, RN, BSN, MBA, CEN, CPHQ, FABC, Service Leader Emergent/Urgent Services, Heartland Regional Medical Center Description: Get an update on current and upcoming regulatory and quality issues affecting emergency nursing. This session will also offer tips for best documentation practices using T-System solutions to meet regulatory and quality requirements.	Best Practices for Your Scribe Program Room: Industry 2 Speaker: Brian Clare, MD, T-System Description: Are you using scribes in your ED? If so, this is a session you won't want to miss! Brian Clare, MD, will share best practices for getting the most out of your scribe program. Dr. Clare will provide tips on how to increase efficiency and ensure that your scribes are thoroughly and effectively documenting patient encounters which will in turn improve patient safety, increase reimbursement and make your scribes more effective.	Solve IV Start & Stop Time Challenges Room: Focus Speakers: T-System, Mike Rosenfeld, Solution Analyst; Linda Denton, Performance Consultant Description: Review the best practices for documentation of IV start and stop times in T SystemEV and other issues surrounding this subject in order to ensure your facility is eligible for maximum reimbursement of infusions. It will combine a complete demonstration as well as discussion and a Q&A session.
3:15 PM - 3:45 PM	Break		
3:45 PM - 4:45 PM	You're Doing What? Unique Ways to Use T-System Room: Industry 1 Panel Discussion: Duncan Regional Hospital, Jojeanna Sanders and Tracy Lovelace, ER Team Leaders; MD Urgent Care, Dr. Tom Pascuzzi, Owner; Doshier Memorial Hospital, JoAnn Turzer-Comnesso, Director ED Services Description: Join us for a panel discussion featuring T SystemEV and T-Sheets clients who have pushed the boundaries and thought outside of the box when it comes to T-System. Topics will include combining T Sheets with an electronic document management solution, implementation of a RAP (results are pending) room and how to utilize hospitalists to work with T SystemEV.	The Emergency Department Leadership Toolkit CEU Room: Industry 2 Speaker: Janie Schumaker, RN, BSN, MBA, CEN, CPHQ, FABC, Service Leader Emergent/Urgent Services, Heartland Regional Medical Center Description: Want to achieve goals in your emergency department beyond your wildest dreams? Want to increase staff engagement? This session will provide real, tangible leadership tools and tips that will promote staff engagement and set the stage for success!	Defending T SystemEV to Your Hospital Administration Room: Focus Speakers: T-System, Steve Armond, CFO; Robin Shannon, Director, Performance Solutions Description: Arm yourself with knowledge to defend T SystemEV to your hospital administration when they are considering a move to an enterprise solution. Topics will include how to calculate the solution's ROI and other strategies for proving the value of T SystemEV.
6:00 PM - 10:00 PM	Client Party at House of Blues		

Thursday, April 26	
8:00 AM - 9:00 AM	Breakfast
9:00 AM - 10:30 AM	General Session: The Future of T-System: T SystemEV 4.0 Roadmap and Executive Panel Discussion
10:30 AM - 11:00 AM	Break

Thursday, April 26

11:00 PM - 12:00 PM

7 Rules for Effective Project Management within a Healthcare Setting CEU

Room: Industry 1
Speakers: Baptist Healthcare System Inc. Louisville, Derrick Hill, Corporate IT Manager Clinical Infrastructure and Informatics; Patti Hope, BSN RN Corporate Lead Clinical Infrastructure and Informatics Analyst

Description: Find out how Kentucky's largest non-profit healthcare system implemented T SystemEV in five EDs -- one every three weeks -- during an aggressive 12-week activation cycle. Join this session to learn about Baptist Healthcare System's journey and the roadmap for effective project management techniques learned along the way.

T-System ICD-10 Roadmap

Room: Industry 2
Speakers: T-System, Lovell Martin, Content Solution Manager; Mike Rosenfeld, Solution Analyst; Linda Denton, Performance Consultant

Description: The ICD-10 deadline is only 18 months around the corner. Get prepared by learning the details and timelines associated with all T-System activities for readying our products (including T SystemEV and T Sheets) and services for ICD-10 implementation.

Deployment Strategies for 4.0 and Beyond

Room: Focus
Speakers: T-System, Sohaib Ali, Director of Technology Integration Services & Client Support

Description: Change can always present challenges. Find out how you can roll out T SystemEV releases and service packs with minimal impact. The speakers will also share strategies for upgrading to the new T SystemEV 4.0 release in late 2012.